

Lesson Agreement with Van der Pluijm Driving School

Selected driving course:

- ☐ Lesson Package A: Manual transmission, 40 lesson hours, RIS 2.0 workbook
- ☐ Lesson Package B: Manual transmission, 30 lesson hours, RIS 2.0 workbook
- ☐ Course Package C: Automatic transmission, 40 lesson hours, RIS 2.0 workbook
- ☐ Individual Lessons: 10 lesson hours of manual transmission
- ☐ Individual Lessons: 10 lesson hours of automatic transmission

Extras:

- The course packages are also available with a digital online course for an additional fee of €50.

Lessons:

- **Additional lessons:** If you need more lessons, you'll pay the hourly rate in effect at that time.
- **Unused lessons:** If you have unused lessons remaining after obtaining your driver's license, we'll refund the cost of the unused lessons, depending on the package you purchased.

Payment Terms:

- **Payment via IBAN: NL56 INGB 0101 6932 30 in the name of Autorijschool van der Pluijm**
- The invoice must be paid in full via bank transfer or Mollie.
 - ❖ In exceptional cases, you may discuss with the driving instructor the possibility of paying the full amount in two installments. If the driving instructor agrees, the following rules apply regarding the payment installments.
 - **First payment installment:** Transfer the first portion of the total amount within 7 days of receiving the invoice. The amount depends on the selected lesson package.
 - **Second payment:** Transfer the second portion of the total amount one month after the first payment is due. The amount depends on the selected lesson package.

Driving Lesson Appointments

- **The "Rijopleiding in Stappen 2.0"** program is a modern and structured approach to teaching driving: clear, goal-oriented, and fully tailored to the student.
- **The student:** Works diligently with this teaching method and is jointly responsible for carefully preparing for each lesson, including reading the theory, completing homework, and reviewing the lesson objectives for the next session.
- **Rescheduling a lesson:** A driving lesson can be rescheduled in consultation with the driving instructor. If you wish to reschedule a driving lesson within 24 hours, you will be charged for the full lesson.
- **Canceling a lesson:** You may cancel a driving lesson free of charge up to 24 hours in advance. If you wish to cancel a driving lesson within 24 hours, you will be charged for the full lesson.
- **Student Absence:** If the student is not present 15 minutes after the agreed-upon date and time, the driving lesson will be canceled, and the driving instructor will unfortunately be required to charge for the entire lesson.
- **Scheduling driving lessons:** The student is personally responsible for scheduling driving lessons in "On My Way" in a timely manner. It is essential that driving lessons be **scheduled at least three months in advance** and that the student **proactively schedule** new lessons. **If the student fails to do this** in a timely manner, **there is a chance that no slots will be available**. Please keep this in

mind when canceling multiple lessons. **If a student fails to schedule their lessons in a timely manner**, resulting in no available slots, and wishes to terminate the agreement for this reason, **no refund will be issued**.

Exams:

- **Exam registration:** Starting May 1, 2024, you can only register for the CBR practical exam after you have passed the theory exam. Study and schedule the theory exam in a timely manner.
- **Practical Driving Test Booking:** The practical driving test will only be booked when the driving instructor considers the student to have a reasonable chance of passing the exam. This assessment is based on the student's driving skills, traffic awareness, independence and overall exam readiness. The driving instructor's decision regarding exam readiness is final.
- **Scheduled exams:** No refunds will be issued for exams that have already been scheduled.
- **Outstanding payment:** If it turns out that a payment is still outstanding on the day of your driving exam, the driving school will not pick you up. The driving school is not liable for this.
- **IMPORTANT!!!!!!! Always bring a form of identification with you; you must be able to show it at all times.**

Cancellation and Validity of the Lesson Package:

- **Terminate Agreement:** If the student decides to terminate this agreement because the driving school determines that the student is not yet exam-ready, no refund will be granted for lesson fees, practical test fees, reservation fees or any other costs already incurred, unless otherwise agreed in writing by the driving school.
- **Refund and Right of Withdrawal:** The student has the right to withdraw from the agreement within 14 days of purchasing a package without giving a reason, provided that the service has not yet begun. This can be done by sending a written notice to the driving school, accompanied by proof of purchase. If the package has not yet been used, the driving school will refund the full amount paid.
- **Exclusion of the right of withdrawal upon commencement of service:** If the student explicitly agrees to the immediate performance of the service (for example, by scheduling driving lessons) and acknowledges that this results in the loss of their right of withdrawal, the right of withdrawal can no longer be invoked once the service has begun.
- **Partial Refund:** If the customer withdraws from the agreement within 14 days after the right of withdrawal has expired, the driving school will refund 50% of the amount paid. This refund is intended as a gesture of goodwill toward the customer and to cover the costs already incurred by the driving school.
- **Cancellation of a purchased service during the term:** If the student cancels the purchase (in writing and for a valid reason) after the 14-day right of withdrawal has expired, the student is entitled to a refund of 40% of the outstanding invoice amount. However, if tests or exams have been scheduled, no refund will be granted for these, and only 40% of the lessons will be refunded.
- **Changes and Transparency:** The driving school reserves the right to change this policy. Changes will not affect packages that have already been purchased and will be communicated to the customer in a timely manner. The driving school must be given the opportunity to propose appropriate solutions to ensure the progress and continuity of the driver's education. The terms and conditions regarding refunds and cancellations are clearly communicated to the customer prior to purchase through the lesson agreement. Read the terms and conditions on the website: www.autorijschoolvanderpluijm.nl.
- **Validity of the lesson package:** The purchased lesson package must be fully used within 1 year of the date of this agreement. If the lesson hours, interim test, and/or practical exam have not yet been used, they will automatically expire. In that case, no refund is possible.

Please sign this agreement and return it during your first driving lesson. *If you do not return the agreement within 4 weeks of the date it was signed, you automatically agree to the terms and conditions. If you are under 18 years of age, please have one of your parents or guardians sign it as well.*

Date:

Date and place:

Student's name and signature:

Parent/guardian's signature (if under 18 years of age):